

Central Bedfordshire
Council
Priory House
Monks Walk
Chicksands,
Shefford SG17 5TQ



**Central
Bedfordshire**

please ask for Bernard Carter

direct line 0300 300 4175

date 2 June 2011

NOTICE OF MEETING

CUSTOMER AND CENTRAL SERVICES OVERVIEW & SCRUTINY COMMITTEE

Date & Time

Tuesday, 14 June 2011 10.00 a.m.

Venue at

Room 15, Priory House, Monks Walk, Shefford

Richard Carr
Chief Executive

To: The Chairman and Members of the CUSTOMER AND CENTRAL SERVICES OVERVIEW & SCRUTINY COMMITTEE:

Cllrs P A Duckett (Chairman), I Dalgarno (Vice-Chairman), A D Brown, J A E Clarke, Mrs R J Drinkwater, Dr R Egan, R W Johnstone, J Murray and Miss A Sparrow

[Named Substitutes:

L Birt, Mrs C F Chapman MBE, K Janes, D Jones, J A G Saunders and I Shingler]

All other Members of the Council - on request

***MEMBERS OF THE PRESS AND PUBLIC ARE WELCOME TO ATTEND THIS
MEETING***

AGENDA

1. **Apologies for Absence**

Apologies for absence and notification of substitute members

2. **Minutes**

To approve as a correct record the Minutes of the meeting of the Customer & Central Services Overview and Scrutiny Committee held on 21 March 2011 and to note actions taken since that meeting.

3. **Members' Interests**

To receive from Members any declarations and the nature thereof in relation to:-

- (a) personal interests in any agenda item
- (b) personal and prejudicial interests in any agenda item
- (c) any political whip in relation to any agenda item.

4. **Chairman's Announcements and Communications**

To receive any announcements from the Chairman and any matters of communication.

5. **Petitions**

To receive petitions from members of the public in accordance with the Public Participation Procedure as set out in Annex 2 of Part A4 of the Constitution.

6. **Questions, Statements or Deputations**

To receive any questions, statements or deputations from members of the public in accordance with the Public Participation Procedure as set out in Annex 1 of part A4 of the Constitution.

7. **Call-In**

To consider any decision of the Executive referred to this Committee for review in accordance with Procedure Rule 10.10 of Part D2.

8. **Requested Items**

In accordance with Procedure Rule 3.1 of Part D2 of the Constitution, to consider a request from Councillor N Aldis regarding the following issue:-

I would like to request that there be a review of the arrangements for this year's election from when the election was first announced to post results stage. I think there are a number of issues that need scrutiny:

- informing Agents about meetings
- ensuring nomination papers were properly completed
- the Count at Dunstable (including the payment of expenses/parking facilities for counting staff)
- Time taken for results to be announced
- the lack of a results information service
- notification of results to Towns & Parishes

In accordance with Procedure Rule 3.1, the Committee can decide either:-

- If the matter is a simple one, to resolve it forthwith; or
- To request officers to prepare a report for the next meeting; or
- To set up a task and finish group to investigate and report back to the committee; or
- To make recommendations to the Executive or Council, as appropriate; or
- To decide to take no further action upon the request, for stated reasons.

Reports

Item	Subject	Page Nos.
9	Executive Member Update To receive a brief verbal update from the Executive Member for Corporate Resources.	*
10	Community Engagement Strategy Update To receive a report regarding current work refreshing the Community Engagement Strategy and how it links into the localism agenda.	* 13 - 54
11	Treasury Management Annual Report To consider the 2010/11 Treasury Management Annual Report.	* 55 - 74

The report provides Members with details of the currently drafted Committee work programme and the latest Executive Forward Plan.